

ServiceMASTER[®] Clean

Quick Response to Fire & Water Damage at the University of Hartford

ServiceMaster was called in by the University of Hartford and its general contractor to assist in clean-up of a fire which ignited in the second floor laundry room and spread to the attic of a student dormitory. ServiceMaster responded to the call and was on site within an hour on an early Saturday morning in late January. Four floors in one wing of the building were affected by the fire and resultant water damage from extinguishing efforts.

ServiceMaster accepted the challenge of this commercial loss and immediately began coordinating restoration efforts of the building and student's belongings in conjunction with the university staff. ServiceMaster provided all dehumidification equipment and trained personnel to complete this project in a timely fashion while not interrupting students living in other sections of the dormitory. No matter how large the commercial loss, ServiceMaster can respond rapidly and effectively from our three New England locations.

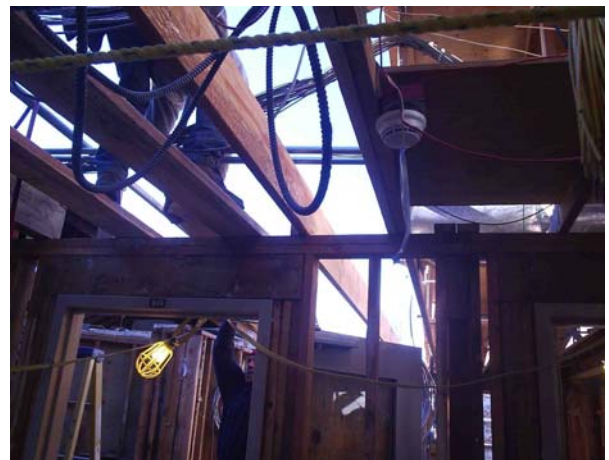
Newsletter

April 2006

ServiceMaster Assured Restoration



Park River Dormitory at the University of Hartford



Recently held CE class received high marks from agents attending 4th Floor, Attic and Roof damage at the University

ServiceMaster sponsored CE classes for 2006 in Connecticut (Please call our Hartford office to attend)

- May 3,** 9-12:30 Com. Lines Coverage (4PC CEUs) - 1:30-5:00 Errors & Omissions (4LR CEUs) @ Clarion Suites Manchester, CT
June 7, 9-12:30 Identity Theft (1LR/3PC CEUs) 1:30-5:00 Elements of Contracts & Insurance (4LRE CEU) @ Comfort Suites Norwich, CT
Sept 13, 9-12:30 Errors & Omissions (4LR CEU's) 1:30-5:00 Com. Lines Coverage (4PC CEU's) @ Courtyard Marriott Cromwell, CT
Oct 4, 9-12:30 Law & Ethics (4LR CEU's) 1:30-5:00 Personal Lines Coverage (4PC CEU's) @ Clarion Suites Manchester, CT



ServiceMaster Clean trade show booth at the Property Loss Research/Liability Insurance Bureau (PLRB) National Conference held in Nashville, Tennessee



Jim McAnanly (left) owner of ServiceMaster Assured Restoration alongside Jim Wojt, a National Accounts Manager with ServiceMaster Clean at the PLRB.

Hartford Marketing Representative Celebrates Her First Year



Sheila Dow

Sheila Dow, ServiceMaster of Hartford's Marketing Representative, recently celebrated her one year anniversary with ServiceMaster. Sheila has over 25 years of experience in the areas of management, marketing and sales. She will be married for 29 years this June and has three children ages 12, 14 and 21. Family activities include skiing, dirt biking and kayaking and a little gardening and hiking on the side.

ServiceMaster Clean was a Platinum sponsor at the Property Loss Research/Liability Insurance Bureau Annual Claims Conference & Insurance Service Expo. ServiceMaster Clean promoted its national coverage to the insurance industry with one of the largest and most visited trade show booths at the conference held in Nashville, TN on April 2nd-5th. To learn more about the PLRB/LIRB please go to www.plrb.org. Please plan to visit us at our trade show booth for the Regional PLRB Conference at the Marriott Hartford CT. Convention Center being held June 20 & 21, 2006.

Congratulations!

Congratulations to the ServiceMaster of Hartford spring contest survey winners:
 Kelly Driscoll of Granby Insurance Agency/Granby.
 Eilene Combs of Ferguson & McGuire/East Hartford.
 Shannon Horigan of Bouvier, Beckwith & Lennox/West Hartford.
 Gift certificates from Home Depot and Olive Garden were awarded for completion of our agency survey. Keep watching for our next contest !!!



Sheila Dow with Arthur Jennings

Sheila Dow with Arthur Jennings of Farmers Insurance at the PIA Convention held March 14th at Foxwoods Resort and Casino, in Mashantucket, Connecticut.



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