

# ServiceMASTER<sup>®</sup> Clean

## ServiceMaster of Hartford Joins with MA & RI Teams

ServiceMaster Clean of Hartford recently merged with ServiceMaster Clean of Worcester, MA and Providence, RI to form a multi-state company to better service the insurance industry and your clients. "The combination of our people's skills, computerized management systems and resources will position the company to become the premier provider of restoration services to both the residential and commercial client within the region," says president Jim McAnanly. "We're really excited about the opportunities our growing company provides for our existing employees and the new talent that it attracts. In the service industry, our people are the reason for our success," he adds. The transition has been seamless since all key team members have been retained and will continue to provide the standard of high quality service that has created such a good reputation for ServiceMaster within the Hartford marketplace over the past 25 years thanks to its previous owner, Bob DeSimone. Jim's wife, Glee, exceeds his fifteen years with ServiceMaster and formerly served as the Northeast Regional Director for the parent company providing franchise support to over 600 franchise businesses. Gai Pribnow has been named the general manager of the Hartford Division. She comes with years of experience in management and consulting for Fortune 500 companies and shares with Jim a vision of growth. Additionally, in order to accommodate this growth, the Hartford office

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## Newsletter

January 2006

ServiceMaster Assured Restoration

serving

Worcester, Providence & Hartford



Jim and Glee McAnanly with their son Austin

### The Hartford Office Has Moved

Our new location is:

**235 Newfield Avenue  
Hartford, CT 06106**

Our website is:

**[www.yellowvans.com](http://www.yellowvans.com)**

Our email addresses are listed on the website and our telephone number remains the same:

**860-953-9530**



Gai Pribnow  
GM, Hartford Division

CT tentative ServiceMaster sponsored CE classes for 2006

- April 5** Cromwell- Personal Lines Coverage Gaps & Solutions 4 PC Law & Ethics 4 LR
- May 3** Manchester/Vernon -Commercial Lines Coverage Gaps & Solutions 4 PC E&O Loss Prevention 4LR
- September 13** Cromwell -E&O Loss Prevention 4LR Commercial Lines Coverage Gaps & Solutions 4PC
- Oct 4** Manchester/Vernon -Law & Ethics 4LR Personal Lines Coverage Gaps & Solutions 4PC

## Worcester Holiday Party



Mobilio, Conte & Gaudette Insurance



Alkes, Saksa, Mancuso-Nowak Insurance

### Welcome New CSR'S



Sheila Lucas



Cyndie Valle

Sheila Lucas joined ServiceMaster Assured Restoration in Worcester on September 6, 2005 she is our CSR and Operations Assistant Representative. Sheila is a Worcester native with twenty plus years experience in customer service, production scheduling, and office management. She enjoys cooking and interior design. She recently passed the IICRC Water Restoration Technician course.

Cynthia Valle "Cyndie", joined ServiceMaster Assured Restoration of Hartford on November 17, 2005. She recently relocated from Fairfield County and has a strong work history in customer service and human resources. She enjoys being a mom the most along with singing and dancing. Her ultimate satisfaction she says is derived from being able to help others.

### Movie Day

ServiceMaster Assured Restoration would like to thank everyone who joined us on Movie Day which was held on November 19, 2005 at the New Blackstone Valley Cinema Deluxe. This was a private showing of Harry Potter & The Goblet of Fire. We had 500 guest from the insurance industry and their families.

ServiceMaster Assured Restoration held our annual holiday party at the Auburn Elks on 12/05/05. We were joined by 150 insurance professionals. The evening consisted of appetizers and a buffet dinner and constant socializing followed by our famous raffles that everyone enjoyed. The event was in appreciation for trusting and partnering with us to serve your clients throughout the year.



Rita From Shea & Poor  
Leslie From ServiceMaster



Leslie From ServiceMaster  
Kara from Mancuso - Nowak

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relocated into an expanded facility. The additional warehouse space will extend the capability to service the fire and water damage customers requiring pack-out storage and cleaning of contents off-site.



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